

Absolutely

BEEN THERE, DELIVERED THAT
SINCE 1865



Been there, delivered that since 1865

Absolutely About us

We have a proud history that stretches back to George Thompson: the St Pancras station master who set up shop as a freight agent for the railway companies back in 1865.

We know what can be at stake when you book a courier or executive car. Luckily, there are very few situations we haven't faced, hurdles we haven't overcome, or international customs facts we couldn't bore you with.

Whether it's the contract to meet this morning's deadline, the outfit for tomorrow's fashion shoot, or simply the need to make a good impression every day, our experienced team are trusted to deliver – time and again.

We are an extension of our clients' businesses and we never take what we do lightly. When it really matters, we care more – and know more – than most. There when it matters? Absolutely.



Jeremy Thompson, Managing Director

Absolutely Personable

Our trade is all about people, not things

We buck the trend for faceless automation by putting an emphasis on common sense, responsive systems, and the humans we work with every day.

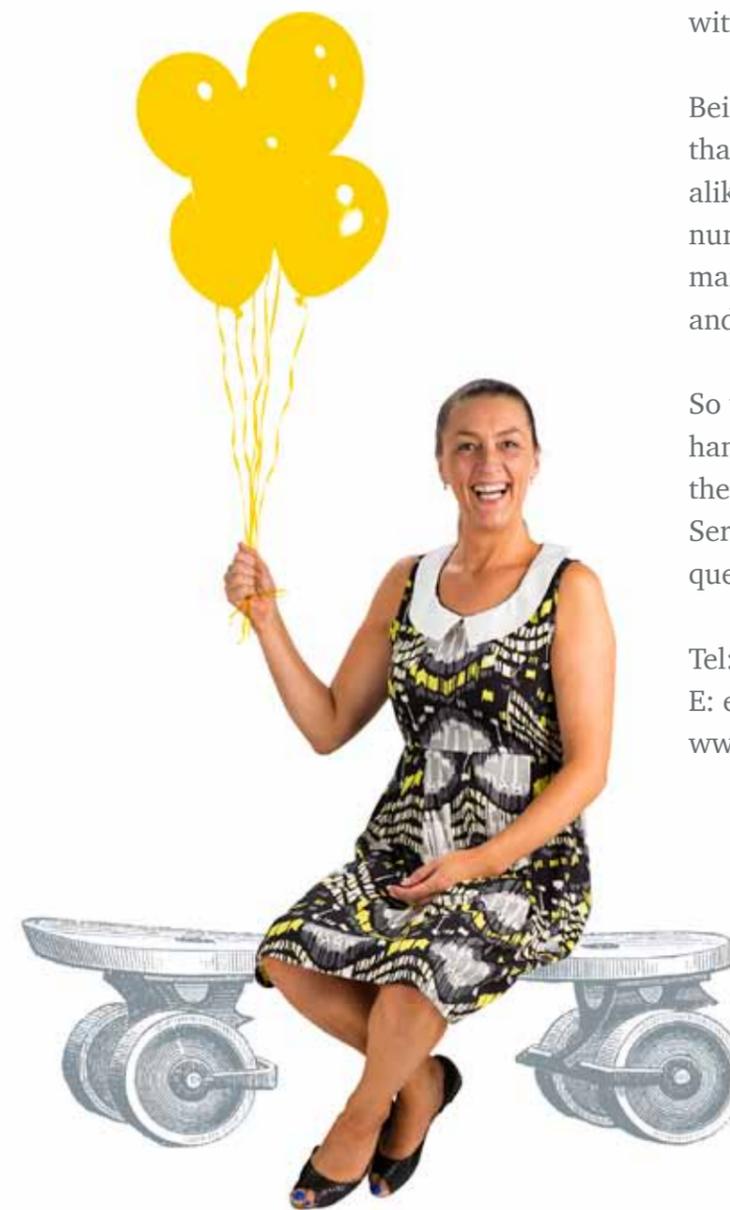
Being a family run business we like to think that we know how to treat staff and clients alike. Our clients are more than just account numbers, and we're on first-name terms with many of them; we treat them all with warmth and respect.

So when you're relying on someone to handle something precious – and handle the unexpected – our experienced Customer Services team is here to help with any questions, queries or concerns.

Tel: 020 7685 1400

E: enquiries@askabsolutely.com

www.askabsolutely.com



Shelly Pickford, Customer Services Manager

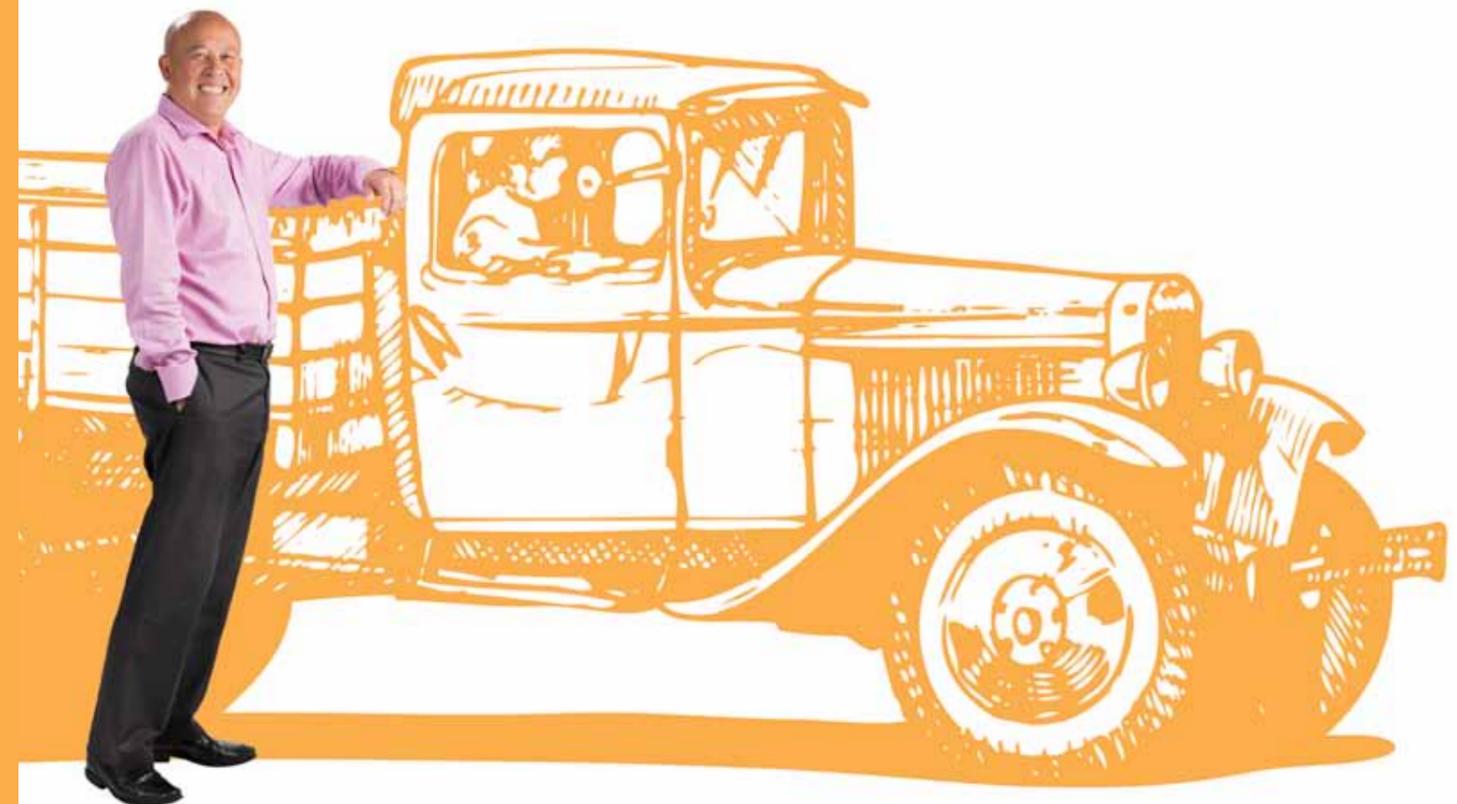
Trusted to deliver when it matters

We're not always delivering court papers, ambassadors or priceless objects. But a parcel or a ride is never just a parcel or a ride: there's always a relationship, a reputation, a bigger opportunity, or someone's blood pressure at stake.

We're trusted to deliver when it matters because we show our customers, day in and day out, just how precious every one of their bookings is to us and how passionate we are about our trade. Our drivers and riders are more than just beacons on a map: they're integral to everything we do.



Absolutely Driven



Tarquin Tan, Operations Director

Nobody knows London like we do

Sameday

With over 150 years of trade in this fair city, nobody knows London like we do.

Our ground team consists of some of the most reliable and considerate drivers and riders, so you know your parcels are in safe hands from door to door. Our 24/7, Sameday service is designed for adhoc items, that are required to be collected and delivered on the same day. We also offer a 'Special Sameday' service which is deadline specific for those urgent or time sensitive items that you need to get across town yesterday!

We are proud of our quick collection times of 20 minutes* within the central London postcodes. With over 250 Sameday couriers available you can rest assured that you're absolutely in the right hands.

* Average collection time for our bike services.



Corin Gibbon, Control Room Manager

They take in the view, we take in the details

Overnight

We are part of the owner-operated APC network which is the UK's largest independent delivery network, with more than 115 depots nationwide. The APC network is unique in its approach and is not just set up to take standard parcels like many other Overnight carriers. Our operation is more robust and has the ability to carry more delicate items such as wines, spirits, perishables and glass, all with a more flexible timed delivery offering.

Our timed delivery options are:

- Weekday before 9am
- Weekday before 10am
- Weekday before 12pm
- Weekday before 4pm
- Saturday before 9am, 10am or 12pm

We also offer an 'Expect' service which allows either a text or email to be sent to you or your customers advising them when to expect delivery of your item.

International

We are a handling agent, working with all of the major international carriers. Which means that we can negotiate with our shipping partners to get value for money for our customers.

We also provide our clients with personalised guidance on customs procedures as well as packaging suggestions to ensure parcels are delivered on time in prime condition.

We offer;

- Imports and Export services
- Express and economy delivery
- Next day to Europe as standard
- Next day to USA (cities)
- Tracking and full audit trail



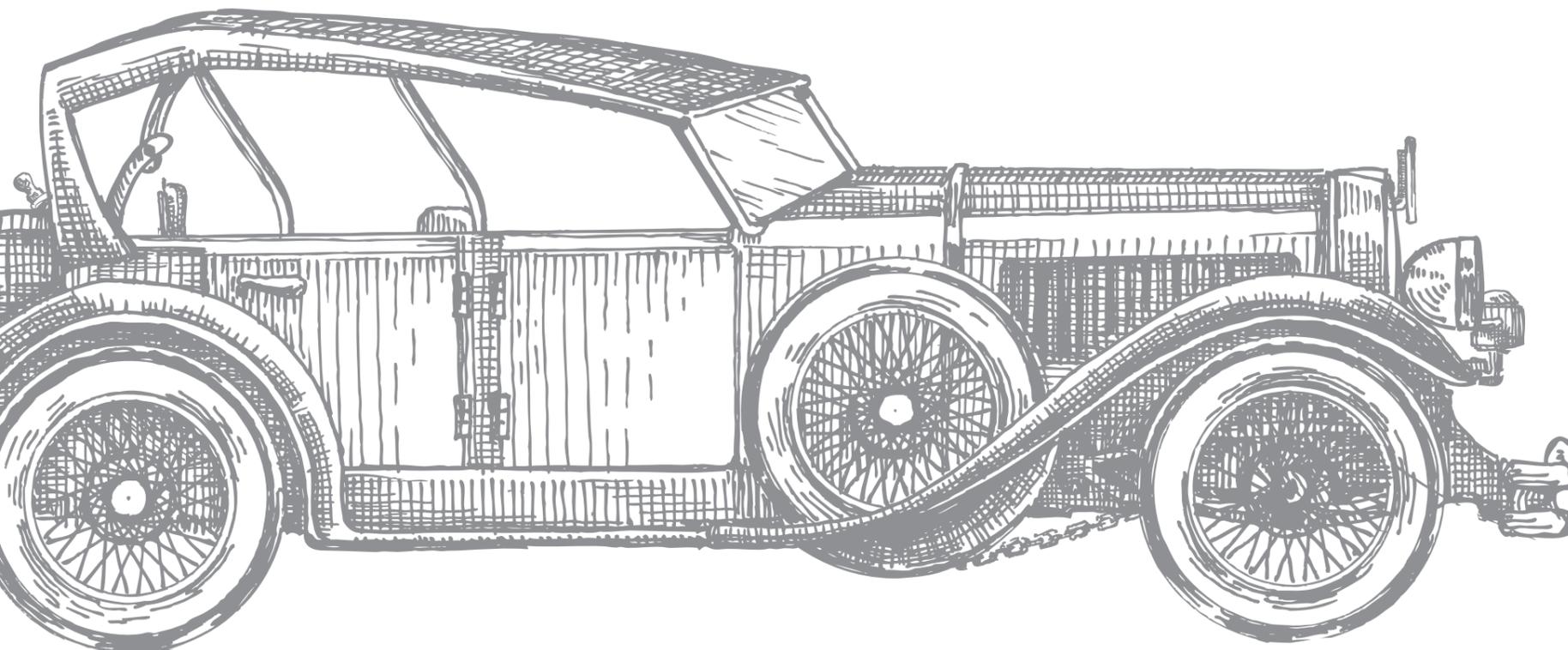
Paula West, International Depot Manager

Top people get there in tip-top condition

Executive cars

Whether for the odd ride or for the whole day, our premium executive or chauffeur service delivers when it absolutely matters. All of our vehicles are no more than three years old to ensure you are travelling in the most up to date model.

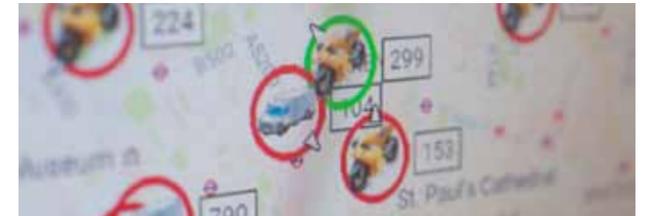
The most experienced, courteous and characterful drivers ensure top people get there in tip-top condition.



We go the extra mile to keep people informed

Technology

Our business relies on information – we go the extra mile to keep people informed along every step of the journey; and if things don't go as planned we don't place blame or make excuses – we focus on getting things back on track. With Absolutely you can utilise our technology to ensure full visibility and audit for any job or ride.



Graham Cross, Fleet Recruitment Manager

Absolutely
Detailed

Real expertise,
friendly service and
longstanding client
relationships

Opening an account

Setting up an account is free, quick and easy. You can open one through our website or by contacting our experienced Sales Team. There are no set up charges or hidden fees.

Benefits

Our account customers benefit from preferential rates. Having an account with us makes repeat bookings a lot easier as your information is saved within our system. We appoint a Client Relations Executive to be in regular contact with you to ensure we are meeting expectation and to be proactive in dealing with any issues.

Our trade is all about people, not things – and people are people. We sound like real people; we can tell a good story; and we choose a little warmth and wit over the hard sell, every time.

To set up an account contact us at:
sales@askabsolutely.com or on 020 7685 1114
www.askabsolutely.com



Chad Gomez, Head of Sales, Marketing & Customer Services.

Absolutely True

They've been
working on this
for months, luckily,
we've been working
on this since 1865

"Just got a POD report for the month which is excellent, the girls on reception only say good things as they get updated when there is a problem and the guys we talk to are great and really helpful."

Insurance Company

"I just want to say how grateful I am for all the help I receive from you guys, you always manages to find a solution!"

Investment Company

"Thank you for all your assistance and patience, and generally being really informative and helpful... what a star you've been... Thank you, you have been amazing!!"

Live Events Agency

"A big thank you for helping with an urgent courier for our CEO... you sent someone specially to collect this... absolutely amazing! I know you have gone above and beyond so thank you very much."

Hospitality Company



Diane McGuire, Call Centre Manager

